

Choosing a UM licensed Web Conference tool for Education

For education, UM supports three web conferencing tools, namely: Zoom (lectures/tutorials), Collaborate Ultra (Lectures Tutorials) and Big Blue Button (for whiteboard & audio or chat & limited video). All are available in Canvas, while Zoom is also available outside of Canvas, web-based or as a downloadable app. Below, we provide you an overview with key features to help you decide which one to use.

The tools in the overview are for **live video connections**. Some also have a recording feature. For lecture **recordings**, knowledge clips, skills clips, etc, we recommend you use MyMediasite desktop recorder. Mediasite is the UM video platform. It is used to record and store lectures and is the preferred platform for storing educational videos like knowledge clips or student generated video. It is integrated with Canvas.

Go to [VideUM](#) for access to Mediasite and Mymediasite desktop recorder, as well as Zoom and Collaborate Ultra manuals. For linking your Mediasite videos to Canvas, go to the Self-paced online [UM Canvas Training Course](#) for teaching staff.

	Zoom	Zoom Webinar	Blackboard Collaborate Ultra	Big Blue Button
Max participants with screen	300 with screen, of whom a maximum of 49 in main screen.	500, of whom only 10 with screen (panel members). Additional participants in chat & audio managed by host.	250 by default Can be changed (at least 2 days in advance) to 500 in settings.	100 users max. BBB recommends less users, preferably only one webcam (presenter), more slows down the connection.
Streaming	no	Yes unlimited (depending on streaming service)	no	no
Recording	Yes However, currently switched off at UM level due to privacy concerns. Available upon request, under strict conditions. Request here	yes	Yes	No Not with the current UM license
Canvas integration for groups	yes	no	yes	yes

Interaction*	Chat/ Voice	Chat/ Voice (determined by host)	Chat /Voice	Chat/Voice
Breakoutrooms	Yes, max. 50 Breakoutrooms can be made (assigned or random). The host needs to remain in session. When host leaves and starts new session, everyone is kicked out of rooms	No	Yes Breakoutrooms can run independently from host.	Yes (max 8 rooms)
Screen sharing	Yes	Yes	Yes	yes
Polls	Yes *Create in advance or during session	Yes *Create in advance & during session	Yes *Create during session	During a session
Whiteboard	Yes	Yes – share docs annotate etc	Yes	Yes
License	March 2021	March 2021	?	2024

Please note that Zoom Webinar is only available outside of canvas and upon request. Contact your faculty or department contact for questions about Zoom Webinar availability and support.

Email	First Name	Last Name	Faculteit
Chantal.kuypers@maastrichtuniversity.nl	Chantal	Kuypers	LAW
studium-generale@maastrichtuniversity.nl	Studium	Generale	SG
fse-webinar@maastrichtuniversity.nl	FSE	Webinar	FSE
ict-fasos@maastrichtuniversity.nl	ICT	FASoS	FASoS
video-fpn@maastrichtuniversity.nl	Werner	Teeling	FPN
m.dautzenberg@maastrichtuniversity.nl	Matgosia	Dautzenberg	SBE
webinars-fhml@maastrichtuniversity.nl	Sonia	Froidmont	FHML
b.kapeller@maastrichtuniversity.nl	bernd	kappeler	BU
fernand.smeets@maastrichtuniversity.nl	Fernand	Smeets	UB